

Resources for Access

Communication Access Real-time Translation (CART)

This service provides real-time captioning that can be displayed on a personal device, such as a tablet or laptop computer, or projected onto a screen for an audience. CART service providers are trained court reporters who use stenography to caption the content of a lecture or event. CART service may be provided in-person or remotely. Usually, remote CART providers require connection to the speaker via Skype and a microphone.

The following provider offers remote CART service:

Alternative Communication Services

<http://www.acscaptions.com/subpages/CART.asp>

The following provider offers remote and in-person CART service, specializing in medical content:

White Coat Captioning

<https://www.whitecoatcaptioning.com/>

For local in-person CART service, locate resources in your state through this directory:

https://www.stenosearch.com/_connect/cart_reporters.htm

Typically, university disability services offices have agreements with specific CART providers. Check with your university's disability services office to learn more about the CART provider working with your university.

C-Print

This software provides real-time captioning for lectures and meetings. It was developed at the National Technical Institute for the Deaf (NTID) at Rochester Institute of Technology (RIT). A trained C-Print captioner uses a keyboard abbreviation system to caption the content of the event, which is then displayed on a screen for attendees with hearing losses. To obtain this software and information about finding a trained C-Print captioner, you will need to contact NTID:

<https://www.rit.edu/ntid/cprint/>.

Captioned Telephone Calls

This service provides real-time captioning for landline and cellular telephone calls. Providers are trained captioners working at remote locations. To qualify for a captioned landline phone, you will need certification from a physician or audiologist that you have a hearing loss and need assistance accessing phone calls. To use captioning applications for your cell phone, you will need to download the application and follow its instructions for certifying that you are a person with hearing loss. The following providers offer captioned telephone calls:

CaptionCall

<https://captioncall.com/>

Hamilton CapTel

<https://hamiltoncaptel.com/>

InnoCaption

<https://www.innocaption.com/>

ClearCaptions

<https://www.clearcaptions.com/>

Sign Language Interpreted Phone Calls (Video Relay)

This service provides real-time sign language interpretation for telephone calls. To qualify for this service, you will need to certify that you are a person with hearing loss and apply for a video relay telephone number. Each provider has its own instructions for completing that process. Once you have been assigned a number, you can download the provider's application to your cell phone, laptop, or desktop computer. When you make a call to a typical telephone, an interpreter will appear on the screen. You will have the option of using sign language and asking the interpreter to voice for you or requesting voice carryover (VCO) to voice for yourself. The interpreter will interpret the message of the person you are calling as you watch. When you make a call to another person who is using this service, you will be connected directly to that person via video and can carry out your conversation in sign language. Interpreters for most video relay services can accommodate American Sign Language, Pidgin Signed English, and requests for extra speechreading support. The following providers offer video relay service:

ZVRS

<https://www.zvrs.com/>

Sorensen Video Relay Service

<http://www.sorensonvrs.com/>

Purple Communications

<https://www.purplevrs.com/>

Global Video Relay Service

<https://globalvrs.com/global-vrs-video-relay-services/>

Convo Video Relay Service

<https://www.convorelay.com/vrs>

Captioning Applications for Smart Phones

These applications are not for phone calls, but for captioning in-person conversations in daily life or subtitles for videos. To use one of these applications, download it to your smart phone and follow the instructions. Typically, use of the application will involve handing your phone to your conversation partner. The following applications are currently available:

- Ava 24/7 Accessible Life
- Live Caption
- CC Player
- Subtitles Viewer!
- Dragon Dictation
- RogerVoice
- Caption Pro
- eyeHear